TECHNOLOGY MANAGEMENT

What is Technology?

TECHNOLOGY PLANNING

1. What do we mean by technology
2. What is working well?
3. Where are our challenges?
4. Assess for present and future
5. Where do we need help?

"It always seems impossible until it's done."
- Nelson Mandela
1918-2013

TECH TEAM - PLANNING

- Listen, Learn, Understand
- Document, Assess, Imagine
- Create, Share, Develop
- Test, Deploy, Assess
- Listen, Learn, Grow

HARDWARE MANAGEMENT

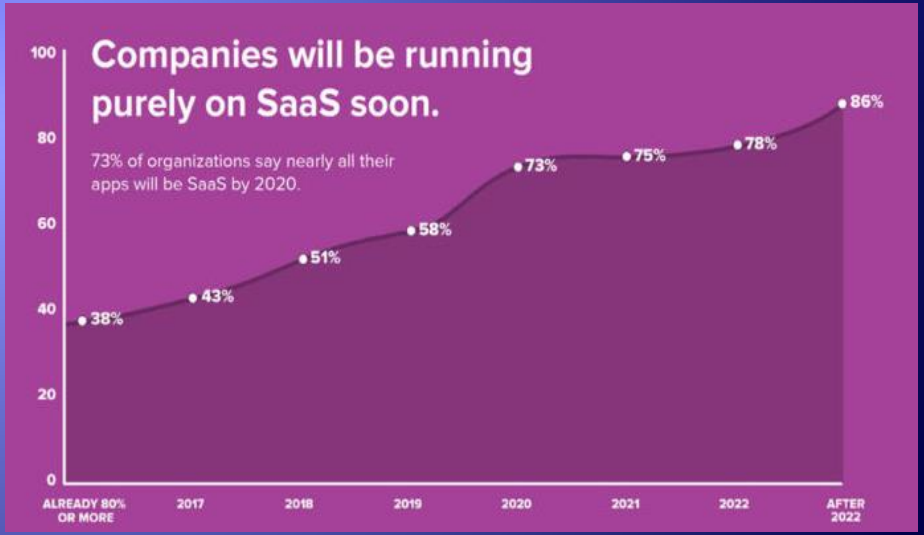
VS

1. Equipment Lifecycle
2. Reassess Needs before Replacing
3. Options for Purchasing
4. "Monster in the Closet" issues
5. Budget Planning

MANAGING SOFTWARE

SOFTWARE AS A SERVICE MODEL

- Affordable upfront cost
- Predictable expense
- Up-to-date
- Secure and Reliable
- Remote Access
- Scalable: pay for what you use



CLOUD FIRST STRATEGY

- Access by staff, leaders, volunteers from anywhere
- Greater collaboration potential
- Lower security risk
- Business continuity

ESSENTIAL SOFTWARE

1. Productivity Software
2. Membership System
3. Accounting Software
4. Email & Collaboration Storage

GET CREATIVE!

- ✓ Audio/Video Sermons
- ✓ Videos for internal/external
- ✓ AV/Sound systems
- ✓ eGiving with pew materials
- ✓ Mobile friendly worship
- ✓ Phone system for mobility
- ✓ Technology for hospitality
- ✓ Digital Signage
- ✓ Welcome kiosk
- ✓ Offer training
- ✓ Involve young people!

ADDRESSING RISKS

- ✓ Cloud Software
- ✓ Anti-Malware & Ransomware
- ✓ Documentation
- ✓ Account Ownership
- ✓ Policies
- ✓ Security Awareness
- ✓ Account Protection
- ✓ Backups

CONTACT

PETER TURNER

IT DIRECTOR, DIOCESE OF WASHINGTON

PTURNER@EDOW.ORG

202-537-6540

BUSINESS METHODS WORKSHOP